



# TONI YOUNG

## STUDY FROM HOME TUTOR

Hi, I'm Toni Young, and I joined the ITC Study From Home team in early 2021. Before coming to New Zealand, I lived in both Australia and the UK, and worked across a range of roles including travel agent, teacher, airline staff, and within an event management company. Each of these experiences gave me a strong understanding of the travel and tourism industry from many different perspectives. In my role at ITC, no two days are ever the same.

I might be working with a group of students in a Teams assessment session, supporting a student overseas on Zoom, marking assessments, or helping develop new course content. A big part of my role is encouraging, motivating, guiding, and supporting students as they work towards their goals. I truly believe that their success is our success, and we have strong systems in place to help students stay on track and achieve.

My favourite part of the job is seeing students complete their qualifications and go on to start their dream careers in the travel and tourism industry. It's incredibly rewarding to be part of that journey and see their hard work pay off.

My advice to anyone thinking about studying tourism is simple, just do it. There has never been a better time to gain a qualification in this industry. Travel and tourism needs passionate, motivated people, and with the right training, you'll be well prepared to step into an exciting global career. Outside of work, I can often be found on the ski fields near my home in Christchurch, making the most of everything New Zealand has to offer.

