



SUMAIYA YASMIN

BOTANY TUTOR

Hi, I'm Sumaiya Yasmin, and I've recently joined the ITC whānau as a Tutor. I'm excited to bring a global background in aviation and tourism, having visited 92 countries and built my career both in the air and on the ground. I began my journey with Qatar Airways in 2016 as Cabin Crew (selected from over 5,000 applicants), later progressing to First Class Cabin Crew, then Cabin Senior and CRM Trainer, where I led teams and coached crew in communication, teamwork, and safety. In 2024, I moved into a Premium Host role with Qantas at Auckland Airport, supporting VIP travellers on the ground.



One of my favourite roles was First Class Cabin Crew, where I loved combining high-level service with safety, creating calm and personalised experiences, and experiencing some truly unforgettable moments working with international guests.

Across my career, I've gained hands-on experience in emergency procedures, first aid, security, and customer service, which helps me give students a real understanding of what aviation is like behind the scenes. I'm passionate about helping students build confidence, professionalism, and the skills employers are really looking for, especially in teamwork, communication, cultural awareness, and staying calm under pressure.

At ITC, I'm most looking forward to sharing real "insider" stories from aviation and showing students how wide and exciting this industry really is. It's incredibly rewarding to see students grow, gain confidence, and realise that global opportunities in tourism and aviation are within their reach. I also enjoy helping students connect their learning to real-world situations so they can feel prepared for the industry.