



MOANA MCKEEN

TOURISM EDUCATOR

Hi, I'm Moana McKeen, and I'm excited to have joined ITC as a Tourism Education Tutor and Marketing Support professional. I bring over 17 years of experience in the travel and tourism industry, with a background in product development, client engagement, and growing successful businesses. My passion for travel started when I turned 21 and chose a plane ticket over a party, a decision that changed everything. I travelled to Disneyland, London, and across East Africa on safari.

Travelling solo was both challenging and exciting, and it sparked a lifelong love for exploring the world. I went on to study a Bachelor of Aviation in Flight Crew Management at Massey University, before starting my career with Flight Centre. From there, I progressed through roles including travel consultant, Team Leader, and opening a new store at Botany Town Centre. I later worked as a broker, mentored new managers, and eventually became Industry and Trade Manager for Tahiti Tourisme, representing one of my favourite destinations.

Throughout my career, I've experienced both the highs and challenges of the industry, including events like 9/11 and COVID-19. These experiences have taught me the importance of adaptability, communication, and being prepared to make the most of every opportunity.

At ITC, I'm looking forward to meeting new students and helping them build confidence as they start their journey. My advice is to enjoy where you are, but always dream big, set goals, stay focused, and be ready to take opportunities when they come your way.