



MICHELLE CHATFIELD

AUCKLAND CITY CAMPUS MANAGER

Hi, I'm Michelle, and I'm the Campus Manager for the City Campus. Students often ask me how I ended up in the job I have today. When I tell my story, I always smile — because it reminds me that making the most of every opportunity can take you to places you never imagined!

It all started not that long ago 😊 After studying at Epsom Girls Grammar, I went to Auckland University to study Psychology and Education.

I had never travelled outside New Zealand before, so I worked part-time to save for a three-month backpacking trip to Australia — which ended up turning into five years of travelling and working across Australia, the UK, and Europe. Along the way, I tried all sorts of roles in hospitality, from Assistant Warden at a youth hostel in Scotland to Assistant Manager of an English pub, and even trained as a Chef. I soon realised I'm a people person, so I moved into frontline roles in hotels and customer service — helping guests enjoy their stay and solve problems. That's where I really found my fit!

Then I discovered ITC. After a long interview, I stepped into the lift and thought, "Wow! I want to work here!" In 1999, I joined ITC and have worked in different managerial roles ever since. I love my job because no two days are the same, and helping motivate and inspire students in an industry I'm passionate about is incredibly rewarding. Looking back, every job I've done taught me something that helped me get here.

So my advice? Make the most of every day. Take opportunities, try new things, and I can't wait to hear about your career journey in the future! 😊

