

Level 2 & Specialised Short Courses



Level 2 Courses - 1 day

We have four Level 2 courses that we can run for your class. These will give your Year 11 or 12 students a taste of what is to come in our Level 3 courses. Problem Solving includes 3 credits while our other Level 2 courses include 2 credits. (See below for more details)

Aviation

Experience the exciting airline industry by learning key skills used on a daily basis. Learn terminology through interactive activities. Unit 21834

Customer Service

Learn important components of Customer Service, hear from the industry with a special guest speaker. Unit 57

Employment Skills

Learn about diversity in the workplace & how to communicate with different teams. Unit 377

Problem Solving

Have fun while working as a team to solve some exciting industry problems. Unit 7123

Specialised Short Courses

We have a number of short course options that focus on getting students up close to the industry, meeting the experts and at the same time taking the stress off schools having to organise the site visits and guest speakers.

Intrepid Journey - 1 day

Students step into the shoes of a Cabin Crew Member with an airline workshop, participate in exciting activities, which may include: attractions, eco tourism or the hospitality industry.

Ultimate Intrepid - 2 days

Students will do everything an Intrepid Journey offers but in addition students will partake in a full day experience in adventure tourism.

International Student Option - 5 days (Perfect for exam time or to explore NZ)

Everyday is different - a mixture of site visits which may include: adventure, marine, attractions, accommodation or airline. What a way to see what NZ has to offer! This also includes fun interactive practical workshops.

Do you want something catered for you school? Your very own creation! We can do this too and help take away the hassle of planning trips.

Bookings or enquiries: schools@itc.co.nz



Level 3 Short Courses



Adventure - 2 days

This course is highly practical, with students engaging in adrenaline-pumping activities. Participants will meet a professional in the industry to gain insights into the roles and responsibilities associated with adventure tourism. 3 Credits, Level 3.

Flight Attending - 2 days

2 practical days where students participate in various tasks of a Flight Attendant and learn the reality & role of a Cabin Crew Member using real equipment! Unit 23755, 3 Credits, Level 3.

Tour Guiding & Leadership Short Course - 2 days

Have the opportunity to develop public speaking abilities. Work with the top guiding companies. Unit 1307, 3 Credits, Level 3.

NEW: Explore Tourism - 2 days (Day 1 Whangarei & Day 2 Paihia)

Enjoy three unforgettable experiences – a full-day immersive tourism and guiding programme at the Hundertwasser Art Centre in Whangārei, a behind-the-scenes hospitality visit to Copthorne Bay of Islands Resort, and an adrenaline-pumping Jet Boat ride in the Bay. Unit 11097, 3 Credits, Level 3.

Maori Tourism - 2 days

Be proud of being Māori and embracing this as a possible career pathway in future. For non-Māori to walk away feeling inspired to represent the Māori tourism sector and provide an experience in this part of the industry. Unit 1304, 2 Credits, Level 3.

Careers - 1 day

Explore your career options and discover pathways to reach your dream job which include activities and practical exercises. Unit 4251, 3 Credits, Level 3.

Careers at Waitangi - 1 day (Paihia Only)

Engage with Waitangi staff about the many rewarding careers Waitangi have to offer and complete unit via ITC's online platform. Unit 4251, 3 Credits, Level 3.

Inside Travel: Work Ready - 3 days

Experiencing tertiary life at its best. Learn essential skills to communicate not only in a working environment but also between various cultures. Units 378, 18227 & 23758, 9 Credits, Level 3.

Communication & Customer Service - 2 days

Walk away with skills to communicate effectively in the workplace, learn the importance of customer service and how to provide only the best for our customers. Unit 11097 & 23758, 7 credits, Level 3

Communication & Marketing - 4 days

Learning the importance of listening & responding to customers. Explore the exciting world of marketing in the tourism industry through planning & research. Unit 11097 & AS91382. 9 credits, Level 3 (Includes 6 achievement standard credits)

Eco Tourism - 2 days plus class work

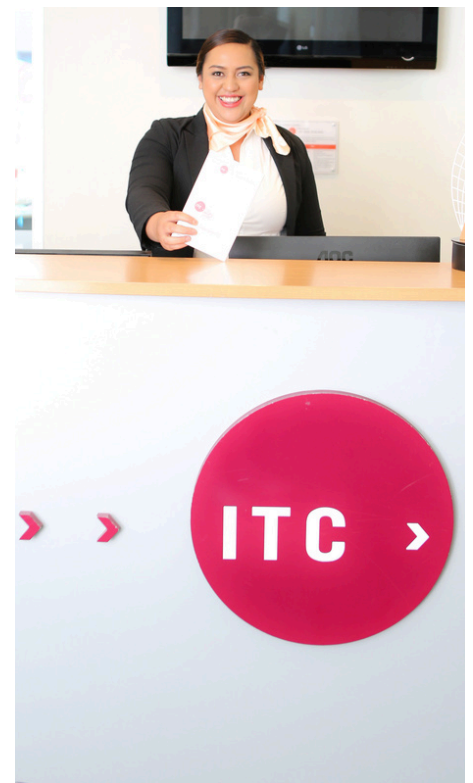
Learn about the importance of sustainability & eco tourism while completing your own sustainable project. Unit 30906, 6 Credits, Level 3



Short Course Costs

- Aviation Short Course - \$75
- Customer Service - \$75
- Employment Skills - \$75
- Problem Solving - \$75
- Intrepid Journey - \$POA
- Ultimate Intrepid Journey - \$POA
- International Student Short Course - \$POA
- Adventure Short Course - \$320 (\$260 if run in Paihia)
- Careers at Waitangi - \$175 (Paihia only)
- Flight Attending Short Course - \$250
- Tour Guiding & Leadership Short Course - \$260
- Explore Tourism Short Course - \$280
- Maori Tourism Short Course - \$260
- Careers Short Course - \$210
- Travel Short Course - \$325
- Communication & Customer Service - \$325
- Communication & Marketing - \$380
- Eco Tourism - \$365

All prices exclude GST and are per person.



Off-site Booking Points

Initial bookings, including the number of students attending the short course, must be submitted at least 3 weeks prior to the course date by emailing schools@itc.co.nz

- Class sizes are a maximum of 24 students and minimum of 15 students.
 - If numbers are below the required minimum of 15 students 2 weeks prior to the course start date, it may be rescheduled to a later date.
 - Class bookings - when booking a class course, you will only be charged for those that attend or our minimum of 15 students. For example: if you book 15 students but 11 turn up, you'll be charged our minimum of 15.
- Results and a digital certificate will be sent to the school for each student.
- A representative present with your students is not compulsory; however we do understand if this is a necessity. Please note that additional costs may apply if a representative is required
- Students will be assessed on site at the International Travel College. Please note that the reporting of these results to NZQA is the responsibility of the school.
- If your student has any specific learning needs or medical requirements, please advise us prior to the course start date.
- A 20% cancellation fee, plus any applicable industry-related costs, will apply if students are unable to attend due to illness or bereavement. The fee will be waived if a replacement student attends.
- The full course fee will be charged for non-attendance.
- If an activity on our course is cancelled due to weather conditions, we will inform you as soon as possible and provide your students with a voucher to complete the activity at a later date.
- Level 2 course prices will increase if not scheduled to coincide with a scheduled Level 3 course in your region.

If we have not received confirmation three weeks before the start of the course, your booking may be cancelled and offered to an alternative student.

If a confirmed booking is cancelled* within 2 weeks of the start date of the course, full payment will still be required. *If the course cannot run due to your cancellation, further costs may apply.

For any questions regarding these booking points please contact us: schools@itc.co.nz