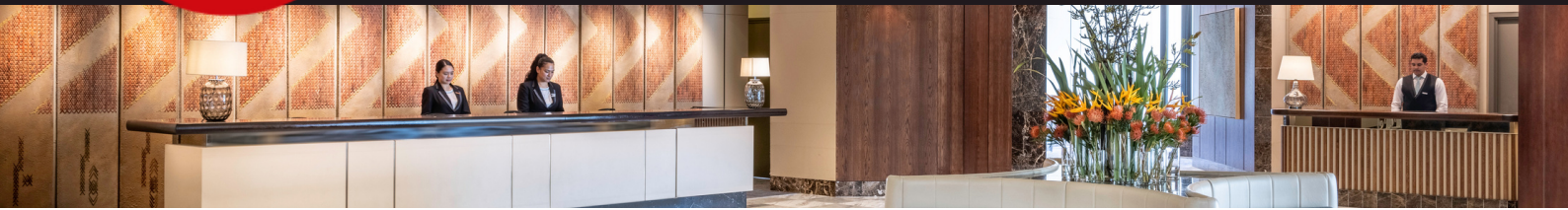




STAY & PLAY: ATTRACTIONS & ACCOMMODATION EXPERIENCE - 7 WEEKS



Date	Subject	Description
DAY 1	Induction	Intro - starting to explore accommodation & attractions
DAY 2	Role Exploration	Discover what opportunities are out there
DAY 3	Communication	Unit 9694- Breaking down barriers
DAY 4	Selling Skills	Unit 23769 - Tools to set yourself up for success
DAY 5	Site Visit	Hotel visit & WETA Workshop Unleashed
DAY 6	Understanding Visitors	Unit 1304- International visitors project
DAY 7	Customer Service Practice	Unit 1304- International visitor role play & final celebrations

