



INTERNATIONAL › ›
 TRAVEL COLLEGE
 › › › ITC › › OF NEW ZEALAND

ITC Flight Attending & Ground Staff Experience

Delivered by ITC's Tourism Education Team
Cost: \$850+GST per student*

10 day overview - 09:30am-3:00pm each day

- Learn the fundamentals of the Airline Industry, which includes Airport Roles & Flight Attending.
- Using real Airline equipment, experience first hand the duties of Airline Ground Staff & Cabin Crew.
- Understand the importance of Airline terminology, effective communication, exceptional customer service and experience emergency procedure training in our Airport Training Centre.
- Explore a variety of passenger scenarios in our training Aircraft.
- learn about the requirements, skills, knowledge and personal attributes needed for the Airline Industry.
- Get prepared with the latest careers advice and hear from Airline employees. Included is a CV workshop.
- Meet the experts and explore the exciting roles at the Auckland Airport.
- Have the opportunity to meet tertiary students and ITC graduates who are working in the Airline Industry.
- Students will walk away feeling prepared for an exciting Aviation career. Improve public speaking, confidence, customer service and communication.
- Finally we celebrate together with a small certificate ceremony with light refreshments included.

**Course cost based on a minimum charge of 12 students. Maximum 24 students per group. This includes all teaching resources . Transport for the Airport visit is not included in the cost and is to be arranged.*

