



ITC AIRLINE & AVIATION EXPERIENCE - TERM 2



Date	Subject	Description
Day 1	Induction	Intro & International visitors
Day 2	Customer Service & Flight Attending	Unit 378 . International visitors project. Role plays
DAY 3	Flight Attending	ITC Airport role plays & guest speaker
DAY 4	Airline Roles	Unit 23755 - Self evaluate & learn requirements
DAY 5	Customer Specific Needs	Unit 18227 & Passenger Services role plays
DAY 6	Airline Industry - role plays	Create our own Airline & learn airport roles
DAY 7	Airport - site visit	Meet experts in their roles.
DAY 8	Personal presentation	Dress for airline success
DAY 9	Careers - CV & Interviews	Interviews & celebration

