



ALI RIGBY TRAVEL AND TOURISM TUTOR—CITY

My journey into the world of travel and tourism started after I had studied Animation for three years and worked in a couple of studios in Auckland. I had always dreamed of working in Canada so I decided to move there on a working holiday. I lived in Vancouver where I worked at Grouse Mountain Ski Resort in the rental shop; fitting snowboards and taking bookings. This was the start of my love for working within the tourism industry. I spent the next year working and traveling around Canada and the United States. I soon realised that the travel bug was well and truly alive in me and just how much I loved working face to face with the many different cultures I met each day.

After that I moved to Melbourne where I worked in various customer service jobs, extending my skill set and exploring the land of Oz. Then in 2012, I made the move I had been dreaming about for a while - Amsterdam!

I was welcomed as the new Meeting Point Manager for Sandemans New Europe Tours which operates walking and biking tours throughout the city. In this position, I was required to manage the tour guides and tour schedules. I was the 'Face' of the company and the first point of contact for tourists. In this role, no two days were ever the same. I had to be able to think on the spot and problem solve, because as any experienced traveler knows, things don't always go according to plan! I loved my time with this company and fell in love with the city; Amsterdam is still a second home to me now. I travelled all around Europe during my stay and particularly enjoyed all the tapas in Spain!

Always loving a change, I moved to Berlin where I worked for the same company, continuing to experience and learn new things everyday, although my German didn't catch on too well!

After travelling and living abroad for around 6 years I decided to make the move back to New Zealand. I returned from Europe in 2013 and because I enjoyed working with other cultures so much, I decided to study to become a teacher of 'English as a Foreign Language'. Once qualified, I began teaching Pre-Intermediate level teens at Unique New Zealand English School on a short-term contract. I only worked there for a couple of months before my dream role popped up combining my two loves - Tourism and Teaching...Hello ITC!

I feel very fortunate to have found my way into this industry and to be able to share my passion for it with my students. It's an amazing industry to be a part of and you never really know where the 'tourism ride' will take you!



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**JOY CARTER
TRAVEL AND TOURISM TUTOR—BOTANY CAMPUS**

I currently work at ITC's Botany Campus as a part time tutor, I joined I.T.C when they first opened the Botany Campus in January 2006. I became the first tutor and was able to enjoy teaching part time, while also being able to spend sometime with my first grandchild. Now I have four.

I have always loved travelling so when wanting to return to the workforce when my family was growing up. I decided to study travel and tourism. After gaining my qualification I worked for the next 10 years in retail travel—for three agencies. I found great fulfilment in selling many varied travel destinations and giving excellent customer service in order to satisfy customer needs. I developed a loyal customer base and many lasting relationships.

Over these years , I have travelled to many exciting places all over the world. Two of the most memorable and magical places are Venice in Italy and Santorini in the Greek Islands. I have also been fortunate to enjoy visiting many of our wonderful Pacific Island neighbours and their friendly people including Rarotonga, Samoa, Tonga, Fiji, Niue, Vanuatu, New Caledonia and Tahiti.

My favourite way to travel now is cruising—a very relaxing and enjoyable way to see the highlights of a country. And you only have to unpack once! I have currently been on four, and would love to do more in the future. I love to share all my travel experiences with my students.

My focus now is to support students to reach their potential and achieve their qualifications. My role at I.T.C enables me to enjoy my passions for travel, teaching and family life.



LYNELLE PANTON DISTANCE LEARNING TUTOR

I started working for ITC in 2006 as an on-campus tutor at the Botany Campus. My first impressions were - Wow, what a cool place. And I was right. ITC has a very cool, funky feel to it. Everyone is so happy and enthusiastic, which is exactly what I was looking for in the next step of my career path.

I was born in South Africa and moved to New Zealand when I was quite young. I also got to live in Australia, but I now call New Zealand my home. I think that all the moving around as a youngster is what started my passion for travel.

After leaving school I did a course in Travel, Tourism and Hospitality. During my course I worked in several roles including car valet, house keeping and front of house within a hotel and travel agency work. And this is when I discovered I really wanted to work in the travel side of things. I went on to work as a Travel Consultant in both retail and corporate agencies and it was my dream job. Not only did I get to learn more about different places in the world that I would want to travel to, and eventually did, but I got to enjoy all the excitement with my clients when putting together their travel arrangements.

I then decided it was time for something new and an exciting opportunity came up tutoring travel and tourism at ITC. How lucky was I. I now got to further my skills and pass on my knowledge to others who are just as excited about the industry as I am.

And then things got even more exciting for me with Carla and ITC giving me the opportunity to tutor in the Distance Learning team.

I look forward to sharing in your journey with you as you start along your very exciting career path in Travel and Tourism. I know you will love it!