

"I get sent overseas every year to a different ski destination."



TAMMY BAKER
Snow Travel Specialist - One Fish Snow Travel

Tammy Baker graduated in 2013 and landed a customer service job with One Fish Snow Travel, where she has now been promoted to Snow Travel Specialist. The best part of the job? She gets to travel to ski destinations. "I've been to Whistler and Vancouver, and somewhere new to go the spring next year."

"I love putting a smile on my customer's faces."



BEVERLY TULLA
Customer Services - ITC

Beverly Tulla is a customer service specialist. She graduated in 2011, and worked at Princess Cruises and now at ITC. She loves meeting people from all over the world and helping them to have a fantastic time in New Zealand. Her advice to students is "keep your eyes open. I used to think I wanted to be a Flight Attendant but then it all changed."



"Everything I do is to help bring people's dreams to life."

AMBER REID
Sales & Marketing Executive - Star & Crown Cruises, Sydney

Amber Reid graduated in 2008 and worked as a Travel Consultant for a number of years before she "fell in love" with cruising. She is now working for Star & Crown Cruises in Sydney. "I love as much as you can at ITC and continue to have learning every day. You have graduated... the world is a big place and there's a lot to learn."

"I love working with people to plan their dream holiday."

LAUREN WILLIAMS-TILSON
Reservations Consultant - NZ New Zealand
Lauren Williams-Tilson loves helping people explore the world. After graduating in 2014, she worked for Flight Centre as a Travel Consultant, before joining Air New Zealand as a Reservations Consultant. She enjoys work with travel and looking after her daughter. "There are so many jobs in travel. You just have to find what you're really passionate about and go for it!"



↑ Terminal

"I'm moving to New York to further my tourism marketing career."

RACHEL TURPIN
Marketing - New York

Rachel Turpin graduated from ITC in 2002 with an International Certificate in Travel and Tourism. She's since held marketing management positions in Auckland, Sydney, London, and now - New York! Her job is to "promote change, nothing stays the same. Life is short and you'll regret not accepting a challenge or a trip somewhere."



MICHELLE PHILLIPS
Destinations Consultant - HelloWorld
"Travel is something you can't learn - you must do it."

Michelle Phillips graduated in 2003 and now works as a Destinations Consultant at HelloWorld. She's since held marketing management positions in Auckland, Sydney, London, and now - New York! Her job is to "promote change, nothing stays the same. Life is short and you'll regret not accepting a challenge or a trip somewhere."



CELIA MCGONNELL
Hotel Flight Attendant - Air New Zealand
"I'm currently working on the building and of my hotel when in Vietnam!"
Celia McGonnell was proud of becoming a Flight Attendant, but she didn't reach her goal overnight. After graduating in 2011, she worked as a Flight Attendant Supervisor at Air New Zealand and then as a Reservations Consultant at Air New Zealand. "You have to start yourself out of the way. It took me three applications to become a Flight Attendant. Stick to your goals, never give up!"

LISA BIRNBY
Travel Consultant - Cruise
"Every day is different. I'm still learning some after 10 years - the industry is always changing!"

Lisa Birnby has worked in the cruise ship industry for over a decade. She graduated in 2003 and began her career at the Magic Travelers Network, before joining Cruise Consultants in 2006. At Cruise Consultants, she has worked for cruise lines such as P&O, Carnival, and Princess. She loves talking to guests about their experiences. "My position is always changing - this is my dream job and I still love it even after 10 years."

ITC 20 years



CHRYSTELLE BRETHERTON
Senior Customer Services Consultant - 360 Cruises

"I'm happy I got involved in early training and the excitement I love and enjoy!"

Chrystelle Brettherton is a Senior Customer Services Consultant at 360 Cruises. She graduated in 2011 and worked at Princess Cruises. She loves meeting people from all over the world and helping them to have a fantastic time in New Zealand. Her advice to students is "keep your eyes open. I used to think I wanted to be a Flight Attendant but then it all changed."

ASHA RAMSAY
Marketing Manager - NZ Pacific Islands - Tourism Industry
"I'm travelling to various destinations throughout the world!"
Asha Ramsay has an impressive resume. She graduated in 2006 with a Certificate in Travel and Tourism, and has worked for various companies in the tourism industry. "I love as much as you can at ITC and continue to have learning every day. You have graduated... the world is a big place and there's a lot to learn."



KEITHY WILSON
Guest Services Officer - Pullman Hotel

"Meeting new people everyday makes me a lot about life!"

Keithy Wilson loves her job as a Guest Services Officer at the Pullman Hotel in Auckland. She graduated in 2012 and worked at the Pullman Hotel in Auckland, where she meets a variety of interesting people every day. "I love as much as you can at ITC and continue to have learning every day. You have graduated... the world is a big place and there's a lot to learn."



RACHEL SWINNEY
Hotel Manager - Heralds Byron Bay

"My career has taken me to all the beautiful locations throughout New Zealand and Australia!"

Rachel Swinney loves helping people explore the world. She graduated in 2001 and worked as a Travel Consultant, Travel Manager, and Hotel Manager. "I love as much as you can at ITC and continue to have learning every day. You have graduated... the world is a big place and there's a lot to learn."



MARVIN KUMAR
Flight Attendant - Qantas

"I had a fantastic ITC would help make my dream come true - and it did!"

Marvin Kumar loved his job as a teacher, but he knew something was missing. He graduated in 2001, and the next year he graduated from ITC. "I love as much as you can at ITC and continue to have learning every day. You have graduated... the world is a big place and there's a lot to learn."



MARK KITCHINGMAN
Currently travelling through South America

"I have worked every 10 years, I love that in NZ, Canada, and Australia!"

Mark Kitchingman's tourism career has taken him all around the world. He graduated in 2003, and has worked at various companies in the tourism industry. "I love as much as you can at ITC and continue to have learning every day. You have graduated... the world is a big place and there's a lot to learn."



BRITNEY GARDNER
Program Coordinator - International Exchange Programme

"I have gained a huge amount of confidence, experience, and different skills."

Britney Gardner began her tourism career in 2011. "I really love my job and at Auckland Airport and ITC. She then spent a year travelling around Hawaii, the USA, and Bali, before returning to New Zealand and working in hospitality in the Commercial, Retail and Program Coordinator at ITC. "Take all opportunities that come your way and believe in yourself!"



"There is never a dull moment."

NICK STEELE
Executive Consultant - Berkeley Sutton Hotel

Nick Steele has worked in hotels since he graduated in 2001. He is a Executive Consultant at Berkeley Sutton Hotel in Auckland. He loves the New Zealand and President of the Auckland Law Club at Otago University. He enjoys working in the tourism industry and is a good mentor for students. "I love as much as you can at ITC and continue to have learning every day. You have graduated... the world is a big place and there's a lot to learn."



KATY WILSON
Hospitality Manager - The Royal Edinburgh Military Warden

"It's lovely to be a part of people's special moments!"

Katy Wilson graduated in 2000 before moving back to her hometown of Edinburgh. She graduated in 2001 and worked as a Hospitality Manager at The Royal Edinburgh Military Warden. "I love as much as you can at ITC and continue to have learning every day. You have graduated... the world is a big place and there's a lot to learn."

MARY CHAN
Marketing Coordinator - Special Interest - Tourism New Zealand
"We can't emphasize enough how you're getting one of the best courses in the world."



Mary Chan graduated from ITC in 2008 and started her career as an ITC Consultant, before taking on a role with International Exchange Programme and then moving to Tourism New Zealand where she has been for nearly 10 years. She advises students to keep an open mind when applying for jobs. "The travel and tourism industry is so big and it's growing every year. You will always find an opportunity to do great things."



CHRISTOPHER CLINE
Travel Broker - NZ Travel Business

"I'm being able to play a part in creating lifelong memories for my clients!"

Chris Cline graduated in 2003 and worked in wholesale clothing. He then moved to Perth, Australia and worked in corporate travel. He then worked as a Travel Broker for NZ Travel Business, which he says is "very close to a dream job". He advises students to "believe in their success and then go for it. Don't take no for an answer. Be proactive, and the rest will take care of itself!"



TEJ YONGPAT
General Manager - Elephant Discovery, Chiang Mai, Thailand

"I wanted to create a business opportunity that was positive for the environment and the people!"

Tej Yongpat has had an extraordinary career to date. After graduating in 2003, he travelled through Southeast Asia and worked as a tour guide, general manager, and more. He eventually settled in Chiang Mai, where he is now General Manager of Elephant Discovery. "I love as much as you can at ITC and continue to have learning every day. You have graduated... the world is a big place and there's a lot to learn."



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