

+ WITHDRAWAL & REFUND POLICY

IF YOU WITHDRAW BEFORE THE COURSE COMMENCES:

Tuition or course fees paid will be refunded in full less \$500.00 or 10% of the course fees, whichever is the lesser amount.

IF YOU WITHDRAW WITHIN THE FIRST SEVEN DAYS OF THE COURSE:

If you withdraw from the course within the first seven days you will receive a full refund of all course fees paid by you, less a processing and administration fee of \$500.00 or 10% of the course costs, whichever is the lesser amount.

IF YOU WITHDRAW AFTER SEVEN DAYS FROM THE START OF THE COURSE:

No refunds are provided after the first seven days of the course.

CANCELLATION OF TRAINING BY THE INTERNATIONAL TRAVEL COLLEGE OF NEW ZEALAND:

The International Travel College reserves the right to cancel training courses due to insufficient demand, unavailability of suitable training staff or facilities or similar major problems. In all cases if you are enrolled on the cancelled course you will be offered alternative training dates or a full refund based on the remaining course time for which fees have been paid.

STUDENT FEE PROTECTION:

In accordance with government regulations your fees are protected from the unlikely event of institutions having to close. Your fees will be held and protected in a New Zealand Government Guaranteed Student Fee Trust Account, managed by the Public Trust. At enrolment you will sign an application to setup your Student Fee Trust Account. All your fees will be paid directly into that account and paid to your institution progressively after you have commenced your course.

COURSE CHANGES:

The International Travel College reserves the right to change course details if required by operational conditions or circumstances beyond our control.

CONTACT US:

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