+ Certificate in Airline & International Travel Agency Operations

ITC ›

Includes the internationally recognised IATA Foundation Diploma ›››››››››››› (Business Start-up package included)

"After working in the Travel Industry in Vietnam for many years, my family and I came to live in New Zealand. I loved being at the College and they helped me get my job as a Reservations Consultant, so I am very pleased to have been a student at ITC." **SEN HOANG**

COURSE OVERVIEW

+ This 16 week (4 month) Diploma course provides students with the most well recognised international qualification within the Travel and Airline Industry: the IATA/UFTAA Diploma, combined with a cluster of NZQA units from the National Certificates in Travel at Levels 3 and 4. This course serves as an entry level qualification for the Diploma in Tourism & Travel Management course at Level 5 (page 10). Students studying this course are given preferential entry to the Level 5 programme.
+ This is a very valuable course for those students who want to work in travel agencies or airlines in New Zealand or overseas as the qualification is recognised in more than 100 countries.
+ The inclusion of both Galileo & Sabre provides students with excellent practical skill-building in computerised reservations systems.

QUALIFICATIONS

+ ITC Certificate in Airline & International Travel Agency Operations
+ IATA Foundation or Consultant's Diploma
+ 40 credits towards the National Certificate in Travel Level 3
+ 12 credits towards the National Certificate in Travel Level 4
+ Galileo/Sabre Certificate in Computer Reservations
+ Introduction to Flight Attending Certificate

COMPUTING SUBJECTS

+ Internet and email
+ Galileo & Sabre computerised reservations systems

CAREER SUBJECTS

+ Flight attending seminars
+ Personal presentation
+ Curriculum vitae preparation and interview profiling

TRAVEL + TOURISM SUBJECTS

IATA subjects:

+ Introduction to tourism
+ World travel geography
+ Air transport
+ Air fares and ticketing
+ Tour programmes
+ Travel formalities
+ Customer service and selling skills

Units towards National Certificate in Travel Level 3 and Level 4:

+ New Zealand as a visitor destination
+ Domestic fares & ticketing
+ Travel wholesaling
+ Computerised reservations systems: Galileo & Sabre
+ Communication & customer handling skills
+ International cruising

COURSE FEES

New Zealand Resident or Citizen:

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International Students:

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Level 5