

**COURSE
PROFILE:**

frontline kiwi



Leadership Excellence

The way you lead your organisation or team will impact hugely on its overall effectiveness. Business leaders need to communicate their organisational mission, vision, and values, and create the kind of culture that maximises performance. Learn how to get staff involvement, how to generate staff innovation and creativity, and how to produce a work environment where people want to come to work.

Course benefits:

- ▶ Enthused and committed team members
- ▶ Highly effective teamwork
- ▶ More innovation and creativity in improving business processes.
- ▶ Personal growth and job satisfaction for team members.

**Learning
Outcomes:**

- ▶ Distinguish between leading and managing.
- ▶ Identify and develop the essential practices of leadership.
- ▶ Develop a flexible range of leadership styles.
- ▶ Understand team roles.
- ▶ Create and maintain effective teamwork.
- ▶ Recognise what motivates your team, and how you can influence it.
- ▶ Clarify your team's vision and values.

Target Audience:

- ▶ Anyone whose role involves leadership of others, either formally through holding a management position, or informally—wanting to make a difference with colleagues, customers and others.

Course features:

- ▶ This is a one day course plus a follow-up assignment reporting on the application of new skills and knowledge back at work.

Course Fee:

- ▶ \$300 per delegate, includes tuition, course materials, assignment marking and follow-up, plus GST.